



New TMHP IAMOnline Login Process & MFA Registration for Texas Medicaid Providers

Important Notice from Parkland Community Health Plan (PCHP)

Parkland Community Health Plan (PCHP) would like to inform our network providers of an upcoming change to the Texas Medicaid & Healthcare Partnership (TMHP) login process.

New Login Process Effective June 12, 2026

Beginning June 12, 2026, TMHP will transition to the TMHP IAMOnline platform as the new, secure entry point for accessing applications on tmhp.com. This platform provides a centralized, single sign-on experience for accessing TMHP systems.

Important: This new login process applies only to TMHP applications that have been integrated into IAMOnline. Providers should continue using the current login process for applications that have not yet transitioned.

TMHP IAMOnline Account Activation

Providers must complete the following steps:

- Watch for an activation email from TMHP IAMOnline on June 8, 2026
- Follow the instructions in the email
- Log in and create a password
- Register Multi-Factor Authentication (MFA) within 7 days

After activation, providers can access applications through the IAMOnline My Apps dashboard.

Note: For non-integrated applications, providers must use the new password they created during activation.

Multi-Factor Authentication (MFA) Requirements

Providers are required to:

- Register MFA during activation
- Use email-based MFA (automatically enrolled)
- Optionally set up Okta Verify or Google Authenticator

To use additional MFA apps, download from the Apple App Store or Google Play and set up using a QR code or URL.

Applications Transitioning to IAMOnline

- MedLog
- Provider Enrollment and Management System (PEMS)
- Manage IMD Clients
- Electronic Remittance Advice (ERA)
- Prior Authorization (PA) on the Portal

Additional Information

Providers with HHS IAMOnline (STEPS) access must still activate a TMHP IAMOnline account.

Additional details and activation instructions can be found in TMHP's article "[New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition](#)" on the [TMHP Texas Medicaid webpage](#).

Need Assistance?

Contact the TMHP EDI Help Desk at **1-888-863-3638**.

PCHP encourages prompt activation to avoid disruption in access.
